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In these Terms of Use (ToU), “we”, “our” and “us” means Finaleap finserv. “you” and “your” means any person who accesses and uses this website.

General Terms

Access to and use of this website is subject to these ToU and our Privacy Policy of Finaleap finserv. By accessing and using this website you agree to be bound by and to act in accordance with these ToU and our Privacy Policy. If you do not agree to these ToU or our Privacy Policy, you are not permitted to access and use this website and you should cease such access and/or use immediately.

If you breach any term of these ToU, your right to access and use this website shall cease immediately.

We reserve the right to amend these ToU from time to time without notice by amending this page. The amended ToU will be effective from the date they are posted on this website. As these ToU may be amended from time to time, you should check them whenever you visit this website. Your continued use of this website will constitute your acceptance of the amended ToU.

Eligibility

The Service is not available to minors under the age of 18 or to any users suspended or removed from the system by Finaleap finserv for any reason. Additionally, users are prohibited from selling, trading, or otherwise transferring their accounts to another party.

Right to use Personal/Contact Details

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Please be aware that nothing on this website is, or shall be deemed to constitute, an offer by us or any third party to sell to you any product and/or service or to enter into any contract with you in respect of any product and/or service. By submitting your details, you are making an offer to obtain the relevant product and/or service that may be accepted or rejected. The contract for the product and/or service will only be concluded once your offer has been accepted. You will receive confirmation when your offer has been accepted.

We aim to provide uninterrupted access to this website but we give no warranty as to the uninterrupted availability of this website. We reserve the right to suspend, restrict or terminate your access to this website at any time.

We reserve the right to add, amend, delete, edit, remove or modify any information, content, material or data displayed on this website and without notice from time to time.

At any time while availing the services provided by us, you have an option to withdraw your consent for the purpose of using your information. You understand that your consent is essential to availing the products and/or services. You however are free to withdraw your consent by writing to us at grievance@Finaleap.com. Upon receipt of your request, we shall have the option to not provide products and/or services for which the consent was sought. The information submitted by you however shall be retained by us in order to comply with applicable laws.

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Any views, opinions, advice or assistance which is given or provided to you by a third party after you have used this website do not represent our views, opinions, advice or assistance and are not checked, monitored, reviewed, verified or endorsed by us. We do not endorse, recommend or take responsibility for any third party who provides you with any views, opinions advice or assistance. You act or refrain from acting on any third party's views, opinions, advice or assistance at your sole risk and sole discretion and you are solely responsible for any decision to act or refrain from acting on such views, opinions, advice or assistance. We are not responsible or liable for any loss or damage you may suffer or incur in connection with such views, opinions, advice or assistance including in relation to their accuracy, truthfulness or completeness or for any acts, omissions, errors or defaults of any third party in connection with such views, opinions, advice or assistance.

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Please be aware that there may be other products or services available in the market which are not shown on this website and which may be more appropriate or suitable for you than those shown on this website.

Responsibilities of Users

You must take all reasonable precautions (including using appropriate virus checking software) to ensure that any information, content, material or data you provide is free from viruses, spyware, malicious software, trojans, worms, logic bombs and anything else which may have a contaminating, harmful or destructive effect on any part of this website or any other technology. You may complete a registration process as part of your use of this website which may include the creation of a username, password and/or other identification information. Any username, password and/or other identification information must be kept confidential by you and must not be disclosed to, or shared with, anyone. Where you do disclose to or share with anyone your username, password and/or other identification information, you are solely responsible for all activities undertaken on this website using your username, password and/or other identification information.

It is your responsibility to check and ensure that all information, content, material or data you provide on this website is correct, complete, accurate and not misleading and that you disclose all relevant facts. We do not accept any responsibility or liability for any loss or damage you may suffer or incur if any information, content, material or data you provide on this website is not correct, complete and accurate or if it is misleading or if you fail to disclose all relevant facts. You must get permission from any other person about whom you propose to provide information before you provide it. In submitting any other person's details, you are confirming to us that you have their permission to do so and that they understand how their details will be used.

You are solely liable for any impersonation or fraud that you may commit while submitting any information on this website and the resultant damage or injury that such impersonation or fraud may cause to us or to any third party. We, and such affected third parties shall have the rights to initiate such legal action against you as deemed fit.

You undertake to comply with all laws, rules and regulations in force at all times during the subsistence of these terms within the territory of India.

You are solely responsible and liable for your conduct on this website and for your User Content.

Indemnity

You agree that you will be liable to us for any damage, loss, claim, demand, liability or expense that we may suffer or incur arising out of or in connection with your conduct on this website and/or your User Content.

You agree to indemnify us for and hold us and our officers, directors, agents, subsidiaries, joint ventures, and employees harmless from any claims, causes of action, damages, losses, demands, liabilities, recoveries, fines, penalties or other costs or expenses of any kind or nature, including reasonable attorneys' fees arising out of or related to your breach of this ToU or arising out of your violation of any law or the rights of a third party, or your use/conduct on this website.

Recording your Calls

Telephone calls that you may make to or receive from our customer service help lines may be monitored and/or recorded. This will help us to train our staff and improve our service to you. A recording will only be used under proper and careful supervision.

Complaints/Grievances

Our aim is to provide you with an excellent service at all times. If you are unhappy with our service for any reason or have complain or grievance of any kind, you can inform us about the same by sending email at grievance.redressal@finaleap.com

We will aim to resolve your complaint as soon as possible and if we are not able to do so within two working days, we will provide you with an acknowledgement. After we have had an opportunity to investigate your concerns, we will issue you with a final response.

If you remain dissatisfied with our response or in case of any kind of disputes, differences, controversies relating to or arising out of our products or services or acts or relating to the use of this website all such disputes, differences and controversies shall be finally, exclusively and conclusively settled by Arbitration in accordance with the Rules of Arbitration under the provisions of Arbitration and Conciliation Act, 1996. The Arbitration shall be conducted in English Language and venue for such arbitration shall be Pune, Mumbai. The Award of Arbitral Tribunal shall be final and binding on the parties to the dispute. The cost of the Arbitration shall be borne by the respective parties.

Privacy

We are committed to protecting your privacy and we treat your privacy very seriously. We process information about you in line with our Privacy Policy. By using this website, you agree to the way in which we process and deal with your personal information.

We may disclose your personal information or access your account if required to do so by law, any court, the Financial Services Authority, or any other applicable regulatory, compliance, Governmental or law enforcement agency.

Miscellaneous

This website is only intended for use by residents of India. We make no warranty or representation that any product or service referred to on this website and/or any service we provide is available or otherwise appropriate for use outside India. If you choose to use this website from locations outside India, you do so at your sole risk and you are responsible for compliance with all applicable local laws.

If any provision of these ToU is held to be unlawful, invalid or unenforceable, that provision shall be deemed deleted from these ToU and the validity and enforceability of the remaining provisions of these ToU shall not be affected.

These ToU constitute the entire agreement between you and us relating to your access to and use of this website and supersedes any prior agreements (including any previous terms of use of this website).

No failure or delay by us in exercising any right under these ToU will operate as a waiver of that right nor will any single or partial exercise by us of any right preclude any further exercise of any right.

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These ToU and your access to and use of this website shall be governed by and interpreted in accordance with Indian laws. Each of you and us submits to the exclusive jurisdiction of the courts of Pune, Mumbai in connection with these ToU and your access to and use of this website (including any claims or disputes).

Survival Of Terms

Notwithstanding any other provisions of this ToU, or any general legal principles to the contrary, any provision of this ToU that imposes or contemplates continuing obligations on a party will survive the expiration or termination of this ToU.